

Defective Packaging Report

DEF(AUST) 1000C Part 8 refers

Distribution

1. Relevant Defence Packaging Authority copy
2. Consignor (and if applicable Ordering Authority) copy

Part A - To be compiled by consignee

Originating unit or facility (Mandatory)		Originator's reference number (eg Group, serial number, year) (Mandatory)	
Address		Voucher, order or invoice number	
Phone number and email contact (Mandatory)		NATO Stock Number (NSN) (Mandatory)	
(Tick as appropriate) <input type="checkbox"/> Supplier <input type="checkbox"/> Consignor		Item description or designation (If known)	
Note: Addressees to action PART B (Page 2) of form Supplier, Consignor or Packer (If not supplier) (Mandatory)			
Address		Item part/serial number	
		Case number	
Phone number and email contact (Mandatory)		Other reference (If applicable)	

Mode of transport ☐ Service road ☐ Service air ☐ Service sea
(Tick as appropriate) ☐ Civilian road ☐ Civilian air ☐ Commercial sea ☐ Rail ☐ Unknown

Date stores received	Quantity received	Quantity damaged	Unit price	Total cost
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Brief description of damage to contents or container (Mandatory)	Photos attached
	<input type="checkbox"/> Yes <input type="checkbox"/> No

Probable cause of damage (Mandatory)

Was the item packaged in accordance with the Relevant Packaging Requirements? (Indicate where applicable)

<input type="checkbox"/> Yes ➡	Reference	DI(AF) AAP	DEF(AUST) number	Issue
<input type="checkbox"/> No ➡	Other packaging reference			

Signature	Printed name	Rank or appointment	Phone number and/or email	Date
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The relevant Defence Packaging Authority (DPA) for each service is:

Army / Land

Land Systems Division
Land Engineering Agency
Specialist Engineering Services
Victoria Barracks Melbourne
VBM H-G-W16
MELBOURNE VIC 3000
Ph: (03) 9282 4931
Fax: (03) 9282 4899
Email: DPA LAND@defence.gov.au

RAAF / Air

Directorate of Aviation Compliance
DGTA
L474-B2-NORTH
RAAF Base Williams
LAVERTON VIC 3027
Ph: (03) 9256 3706
Fax: (03) 9256 3377
Email: DPA AIR@defence.gov.au

Navy / Maritime

Directorate of Logistics - Navy (DLOG-N)
Navy Strategic Command
R1-4-C130
PO Box 7902
CANBERRA BC ACT 2610
Ph: (02) 6265 3635
Fax: (02) 6265 2437
Email: DPA MARITIME@defence.gov.au

Part B - To be compiled by supplier, consignor or packer

Note: The Supplier, Consignor or Packer is to investigate Part A of the report. The finding of the investigation is to be recorded on this proforma.

Complete this proforma and forward one copy to the ordering authority and the relevant DPA (As listed in Part A).

This proforma must be completed and returned within (21) days from date of receipt.

The following has been compiled by: (Tick as appropriate)

☐ Supplier ☐ Consignor ☐ Packer

Originator's reference number

1. As a result of investigating Part A of Defective Packaging Report registered number:

it is established that the cause of the defective report was attributable to:

- | | | |
|---|------------------------------|-----------------------------|
| a. Incorrect packing method | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| b. Insufficient labelling and marking | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| c. Inadequate cushioning material | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| d. Insufficient preservation | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| e. Oversight of packer | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| f. Correct packaging method - excessive packaging used (ie oversized box) | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| g. Other | <input type="checkbox"/> Yes | <input type="checkbox"/> No |



Please specify (Mandatory)

2. Action taken to prevent recurrence (Mandatory)

3. Recommendations to amend current Packaging Instructions and/or Defence Standards

Signature	Printed name	Rank or appointment	Phone number and email	Date

Part C - To be completed by appropriate DPA

The relevant DPA is to review the Part B process. The finding of the review is to be recorded on this proforma. Complete this proforma and return to the Part B signatory above if remedial action is recommended. This proforma **must** be completed and returned within seven days from date of receipt.

Signature	Printed name	Rank or appointment	Phone number and email	Date

**Photos of Damage to Contents or Container
(Attachment to Originator's Reference Number)**

Originator's reference number

Note: To import an image, double click in the field and select the appropriate file. The following image formats are supported: JPEG (*.jpg), GIF (*.gif), TIFF (*.tif), Windows Bitmap (*.bmp), Windows Metafile (*.wmf), Enhanced Metafile (*.emf), Macintosh PICT (*.pct) and Encapsulated PostScript (*.eps). To import an image, double click in the field and select the appropriate file.
As the limit is four photos that the four most relevant photos be inserted on the form and any others are to be included in a separate e-mail.

Notes	Notes

Photo 1

Photo 2

Notes	Notes

Photo 3

Photo 4