OTHER PERFORMANCE MEASURES (Optional)

Note to tenderers: Attachment Q will consist of an amalgamation of this draft Attachment and the successful tenderer’s response.

1. Introduction
   1. Purpose (Core)
      1. The purpose of this Attachment Q is to describe the Other Performance Measures (OPMs) applicable to the Contract, which are used for any one or more of the following:
         1. to measure the performance of Services that are not linked to a Performance Payment; or
         2. to measure the health of the Materiel System, process efficiency, or changes in environmental parameters and/or the impact of environmental parameters.
   2. Content (Core)

Note to drafters: Add the names and abbreviations (if applicable) for the OPMs into the list below.

* + 1. The following OPMs are described in this Attachment Q:
       1. **[...INSERT OPM NAME...]**; and
       2. **[...INSERT OPM NAME...]**.
  1. Changes to OPMs (Core)
     1. The parties acknowledge and agree that the OPMs set out in this Attachment Q provide the agreed set of OPMs for the Contract as at ED.
     2. The parties further acknowledge and agree that:
        1. the OPMs set out in this Attachment Q may need to be varied over the Term to ensure that the Commonwealth is able to satisfy its information needs in relation to the Capability and/or the Contract, including to address emergent issues and to overcome problems of information asymmetry between the parties; and
        2. the OPMs must lead to the provision of relevant and timely information, but should not involve undue effort for the measurement of the OPMs.
     3. Where either party identifies the need to change an OPM or to implement an additional or replacement OPM, the parties agree:
        1. to negotiate in good faith to define and establish the revised OPM requirements to satisfy the Commonwealth's information needs; and
        2. that any revised OPM requirements will be documented in an update to the **[...INSERT SPMP or SSMP, AS APPLICABLE...]** (or other document agreed between the parties) instead of through a CCP in accordance with clause 11.1 of the COC.

1. [..INSERT OPM NAME...]

Note to drafters: If simple enough, the OPM specifications (including name, purpose, description, and measurement details) could be inserted into a table under this clause 2 with appropriate changes to the headings and a lead-in clause.

Repeat the below set of clauses (clause 2) for each OPM.

* 1. Purpose of the OPM (Core)

Note to drafters: Select and complete Option A, B or C below dependent on the intended use of this OPM. Alternatively, develop an appropriate Purpose statement suitable for the specific OPM.

The clause numbering in this section which cross-references to the COC will need to be updated according to the option chosen in the COC.

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| Option A: Used to evaluate Services that are not linked to KPIs or Performance Payments.   * + 1. This OPM is used to evaluate the level of performance provided by the Contractor in providing **[INSERT DESCRIPTION OF SERVICE]**. |

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| Option B: Used to evaluate Contractor performance against Contract terms, compliance with government and Defence policies and/or achievement of the objectives of those policies (eg, WHS and Environmental Legislation).   * + 1. This OPM is used to evaluate Contractor performance against specified **[...INSERT EITHER "Contract terms" OR "government and Defence policies cited in the Contract"...]**. |

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| Option C: Used to collect and analyse lead indicators for ‘system health’, efficiency or operational environment changes.   * + 1. This OPM is used to analyse the on-going **[...INSERT DESCRIPTION...]**. |

Note to drafters: The following clauses (or similar clauses developed by the drafter) should only be used for OPMs that measure Contractor performance and/or compliance against the Contract where that is not addressed by a KPI (ie, either Option A or Option B above).

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| Option A: For use where results against an OPM are evaluated against a performance level for a given period (eg, one or two years) and used in relation to an Award Term. This is not to be used for Renewal Term or Fixed Term.   * + 1. The Commonwealth may consider the results achieved against this OPM as part of Award Term determinations in accordance with clause 1.9.11 of the COC. |

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| Option B: For use where results against an OPM are evaluated in terms of a medium-long term trend (eg, year-on-year results in relation to WHS or the Environment) and used in relation to an Award Term. This is not to be used for Renewal Term or Fixed Term.   * + 1. The Commonwealth may consider the trend in Contractor performance, as measured by this OPM, as part of Award Term determinations in accordance with clause 1.9.11 of the COC. |

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| Option C: Further develop the following generic clause for individual draft Contract needs.   * + 1. The Commonwealth may consider the **[…INSERT EITHER "results" OR "trend in performance" OR SIMILAR…]**, as measured by this OPM, when evaluating Contractor **[…INSERT EITHER "performance under" OR "compliance with"…]** the Contract. |

* 1. Description of the OPM (Core)

Note to drafters: Insert an explanation / description defining the OPM. Where a formula is required, refer to the KPI clauses in Attachment P for guidance and consistent clauses.

* + 1. This OPM is defined as the **[...INSERT DESCRIPTION...]**.
    2. This OPM shall be measured **[...INSERT MEASUREMENT DETAILS...]**.