



DEFENCE FOI 809/23/24

STATEMENT OF REASONS UNDER THE FREEDOM OF INFORMATION ACT 1982

1. I refer to the request by [REDACTED] (the applicant), received by the Department of Defence (Defence), for access to the following documents under the *Freedom of Information Act 1982* (Cth) (FOI Act):

'Any and all contracts between Defence and ABSOLUTE MEDICAL RESPONSE PTY LTD (ABN 76 054 350 275)

Timeframe: from 01/01/2014 - 12:00am

Timeframe: to 09/04/2024 - 12:00am.'

FOI decision maker

3. I am the authorised officer pursuant to section 23 of the FOI Act to make a decision on this FOI request.

Documents identified

4. I have identified 90 documents as falling within the scope of the request.
5. The decision in relation to each document is detailed in the schedule of documents.

Exclusions

6. Mobile telephone numbers contained in documents that fall within the scope of the FOI request and duplicates of documents are excluded from this request. Defence has only considered final versions of documents.

Decision

7. I have decided to:
 - a. partially release 90 documents in accordance with section 22 [access to edited copies with exempt or irrelevant matter deleted] on the grounds that the deleted material is considered exempt under sections 47E(d) [public interest conditional exemptions - certain operations of agencies] and 47G [public interest conditional exemptions - business] of the FOI Act; and
 - b. remove irrelevant material in accordance with section 22 of the FOI Act.

Material taken into account

8. In making my decision, I have had regard to:

- a. the terms of the request;
- b. the content of the identified documents in issue;
- c. relevant provisions of the FOI Act;
- d. the Guidelines published by the Office of the Australian Information Commissioner under section 93A of the FOI Act (the Guidelines);
- e. advice provided by RAAF, Joint Health Command and Defence Legal; and
- f. consultation with a third party.

REASONS FOR DECISION

Section 22 – Access to edited copies with exempt or irrelevant matter deleted

9. Section 22 of the FOI Act permits an agency to prepare and provide an edited copy of a document where the agency has decided to refuse access to an exempt document or that to give access to a document would disclose information that would reasonably be regarded as irrelevant to the request for access.
10. The documents identified in the schedule of documents as being released in part contain exempt and irrelevant material such as mobile telephone numbers that do not relate to the request.
11. I am satisfied that it is reasonably practicable to remove the exempt and irrelevant material and release the documents to you in an edited form.

Section 47E(d) – Public interest conditional exemptions – certain operations of agencies

12. Section 47E(d) of the FOI Act states:

A document is conditionally exempt if its disclosure under this Act would, or could reasonably be expected to, do any of the following:

- (c) have a substantial adverse effect on the proper and efficient conduct of the operations of the agency.*

13. The Guidelines, at paragraph 6.115, provide that:

The predicted effect must bear on the agency's 'proper and efficient' operations, that is, the agency is undertaking its operations in an expected manner.

14. Upon examination of the documents I identified names and contact details of Defence personnel as well as information that was associated with the business processes within Defence that would not be widely known. I determined that the disclosure of the information would or could reasonably be expected to negatively impact the integrity of the system by which defence undertakes its operations.
15. I am satisfied that were the names and contact details of Defence personnel made publicly available, it would, or could reasonably be expected to, have substantial adverse effects on the proper and efficient operation of existing public communication channels of Defence as I am satisfied of a reasonable expectation that the information could be used inappropriately, in a manner which adversely affects the health,

wellbeing and work of Defence personnel. Disclosure of names, email addresses and phone numbers would, or could, therefore, reasonably be expected to prejudice the operations of Defence.

16. The Guidelines provide, at paragraph 6.112, that I should consider whether disclosure of the information ‘would, or could reasonably be expected to lead to a change in the agency’s processes that would enable those processes to be more efficient.’ Given that the direct contact details within the documents are not publicly available and that more appropriate communication channels are already available, I am satisfied that release of the information could reasonably be expected to lead to a change in Defence’s processes that would not lead to any efficiencies.
17. Accordingly, I am satisfied that the information is conditionally exempt under section 47E(d) of the FOI Act.

Section 47G – Public interest conditional exemptions – business

18. Section 47G(1)(a) of the FOI Act states:

(1) A document is conditionally exempt if its disclosure under this Act would disclose information concerning a person in respect of his or her business or professional affairs or concerning the business, commercial or financial affairs of an organisation or undertaking, in a case in which the disclosure of the information:

(a) would, or could reasonably be expected to, unreasonably affect that person adversely in respect of his or her lawful business or professional affairs or that organisation or undertaking in respect of its lawful business, commercial or financial affairs.

19. I note that the use of the word ‘could’ in this provision requires only reasonable consideration of the possibility that disclosure may cause the consequences specified.
20. The Guidelines explain, at paragraph 6.185:

...The test of reasonableness applies not to the claim of harm but to the objective assessment of the expected adverse effect....These considerations require weighing the public interest against a private interest - preserving the profitability of a business. However at this stage it bears only on the threshold question of whether disclosure would be unreasonable.

21. The Guidelines also state, at paragraph 6.181:

The operation of the business information conditional exemption depends on the effect of disclosure rather than the precise nature of the information itself. Nevertheless, the information in question must have some relevance to a person in respect of his or her business or professional affairs or to the business, commercial or financial affairs of an organisation or undertaking (s 47G(1)(a)).

22. The Guidelines go on to provide, at paragraph 6.191, '[t]he term 'business affairs' has been interpreted to mean 'the totality of the money-making affairs of an organisation or undertaking as distinct from its private or internal affairs'.
23. The documents contain sensitive information about the business affairs of a third party. Disclosure of this information would, or could reasonably be expected to, unreasonably affect the third party's business affairs by providing a competitive advantage to competitors. The information could be used by competitors to assess the third party's services provided which would, in turn, undermine the third party's future ability to secure contracts. This position has been supported by the third party through consultation.
24. Accordingly, I am satisfied that the information is conditionally exempt under section 47G(1)(a) of the FOI Act.

Public interest considerations - sections 47E(d) and 47G

25. Section 11A(5) of the FOI Act states:

The agency or Minister must give the person access to the document if it is conditionally exempt at a particular time unless (in the circumstances) access to the document at that time would, on balance, be contrary to the public interest.

26. I have considered the factors favouring disclosure as set out in section 11B(3) [factors favouring access] of the FOI Act. The relevant factors being whether access to the document would:

(a) promote the objects of this Act (including all the matters set out in sections 3 and 3A);

(b) inform debate on a matter of public importance;

(c) promote effective oversight of public expenditure;

(d) allow a person to access his or her own personal information.

27. In my view, disclosure of this information would not increase public participation in the Defence process (section 3(2)(a) of the FOI Act), nor would it increase scrutiny or discussion of Defence activities (section 3(2)(b) of the FOI Act).

28. Paragraph 6.233 of the Guidelines specifies a non-exhaustive list of public interest factors against disclosure. The factors I find particularly relevant to this request are that release of this information could reasonably be expected to prejudice:



- an agency's ability to obtain confidential information;
- an agency's ability to obtain similar information in the future; and
- the personnel management function of an agency.


29. It is in the public interest that Defence efficiently and productively operates with regard for the health and wellbeing of its personnel. The release of the names, email

addresses and phone numbers of Defence personnel can reasonably be expected to prejudice the functions of Defence. Existing communication channels and processes enable efficient and appropriate liaison with the public. The direct contact details of Defence personnel should, therefore, not be disclosed, as the public interest against their disclosure outweighs the public interest in their release.

30. While I accept there is a public interest in ensuring that Defence undertakes its functions in a transparent and proper manner, there is also a strong public interest in maintaining the confidentiality of the material contained in the documents.
31. I have not taken any of the factors listed in section 11B(4) [irrelevant factors] of the FOI Act into account when making this decision.
32. I am satisfied, based on the above particulars, the public interest factors against disclosure outweigh the factors for disclosure, and that, on balance, it is against the public interest to release the information to you. Accordingly, I find that the information is exempt under sections 47E(d) and 47G of the FOI Act.



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Accredited Decision Maker
Army Headquarters
Department of Defence