



Australian Government
Department of Defence
Capability Acquisition and
Sustainment Group

Defence Support Services (DSS) Panel

Induction Briefing



Commercial Division
Capability Acquisition and Sustainment Group



Welcome

- Acknowledgement
- Evacuation
- Amenities & Exits



Agenda

- Welcome - Dr Andrew Jacopino
- Strategic Importance - Mr Greg Divall
- Background - Dr Andrew Jacopino
- DSS Deed - Tina Agnello
- Probity - Simonetta Astolfi
- DSS Deed Management - Craig Wyman
- DSS Business Management System - Leigh Travers
- Common Issues - Darren Porter
- Major Service Provider - AIRCDRE Adam Brown
- Break (15 Mins)
- Panel Question and Answer Session

Defence Support Services (DSS) Panel Strategic Intent

Mr Greg Divall
Group Business Manager CASG

Our Purpose

DEFENCE PRIMARY ROLE

Defence's primary role is to protect and advance Australia's strategic interests through the provision of military capabilities, to promote security and stability, and to provide support for the Australian community and civilian authorities as directed by Government.



To defend Australia and its national interests.

DEFENCE MISSION



CASG partners with industry to deliver Defence capability for the capability manager.

CASG PURPOSE

CASG Overview

Finance	Capability	Industry	CASG Workforce
Defence budget FY 2017-18 \$34.6 billion	203* major and minor capital equipment projects worth \$105.9 billion	Australian defence industry employs approx. 25,000 people	full-time workforce approx. 5300 (3900 APS 1400 ADF)
CASG budget FY 2016-17 \$13.6 billion	112* Materiel Sustainment Agreement Product Schedules with an annual budget of \$5.6 billion <i>*at 30 June 2017</i>	 3000 small to medium enterprises (SMEs)	

The Challenge

*Approximately **\$195 billion** will have been invested in Australia's defence capability by **2026***

CASG is supporting delivery of the Integrated Investment Program to provide capability to the Capability Managers (our customers)

Investment in Capability

Major acquisitions over the next two decades include:

- 12 P-8A Poseidon Aircraft
- 6 MQ-4C Triton Unmanned Aircraft System
- 72 Joint Strike Fighters
- 692 Armoured Fighting Vehicles
- \$89 billion in the continuous build of new submarines, major surface combatants and minor naval vessels in the Naval Shipbuilding Plan
 - 12 Submarines
 - 9 Frigates
 - 12 Offshore Patrol Vessels
 - 3 Air Warfare Destroyers



Fundamental Inputs to Capability

A Fundamental Input to Capability (FIC) is one of the multiple inputs required to deliver capability.

Industry is a critical input to delivering capability



Defence Support Services (DSS) Panel

Dr Andrew Jacopino
Assistant Secretary Supplier Analysis &
Engagement

Defence Support Services (DSS) Panel

History

- Capability Acquisition and Sustainment – Support Services (CAS-SS) Panel has:
 - been in existence since 2005 and has been extended until 23 Apr 18.
 - over 343 active companies covering over 100 skill sets.
 - Long term average total annual expenditure under the CAS-SS panel is around \$300m per year split as:
 - approx. 50% to CASG;
 - approx. 50% other Groups, Services and CoA agencies.
- Services provided through CAS-SS reviewed and updated and included in scope of services for Defence Support Services

Defence Support Services (DSS) Panel

Role of the DSS Panel

- The DSS panel is being established to:
 - Procure a broad range of services to support the acquisition and sustainment of Defence's (Air, Joint Systems, Land and Maritime) capital equipment and system projects.
 - Other Defence Groups, the Australian Defence Force (ADF), and other Australian Government agencies may also require access to the services.
- New DSS panel includes MSP model to support CASG's need for long term strategic arrangements
 - MSP only applies to CASG work.

Defence Support Services (DSS) Panel

How Services are Delivered

- DSS panel is focused around 4 key disciplines and 79 underlying skill sets linked to the CASG Centres of Expertise:
 1. Engineering and Technical
 2. Program Management
 3. Materiel Logistics
 4. Commercial

Defence Support Services (DSS) Panel

How We Got Here

- 21 Apr 17 – DSS RFT, including MSP EOI, released via AusTender.
- 05 Jun 17 – DSS RFT / MSP EOI closed.
- 20 Oct 17 – CAS-SS Panel extended to 23 Apr 18.
- 15/16 Jan 18 – DSS Tenderers notified of evaluation
- 20 Apr 2018 – Commence operation of the DSS panel.
- From June 18 – DSS Tenderer debrief

Defence Support Services (DSS) Panel

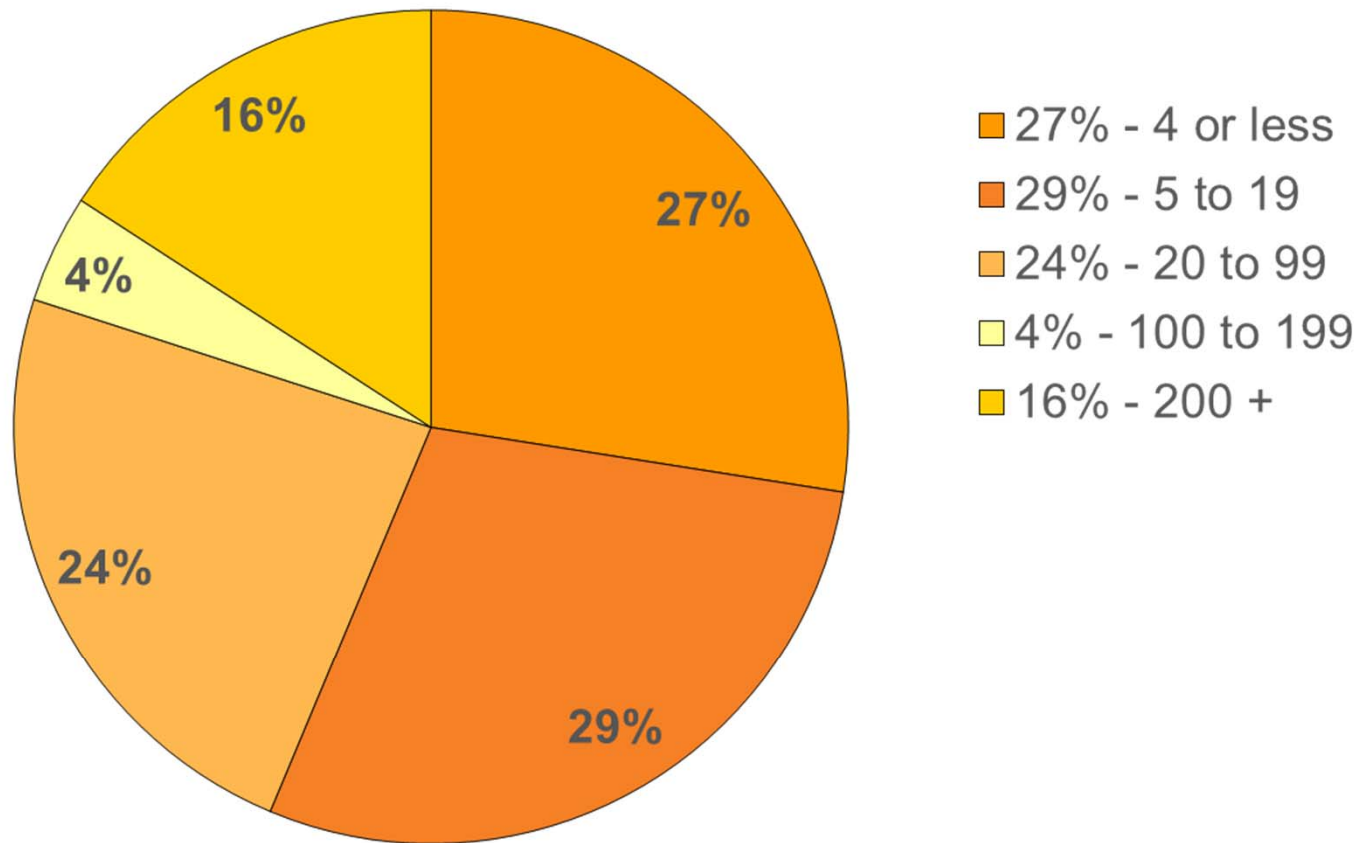
DSS Panel Statistics

- The DSS panel has:
 - Updated Skill Set descriptions across all 79 skill sets
 - 5 Levels of Service Delivery
 - Updated Business Management System (BMS)

 - 524 panelists
 - 15 Indigenous companies

 - Company Size 84% SMEs (199 or less FTE)

Company Size (FTE)



Defence Support Services (DSS) Panel

Tina Agnello
Director Strategic Panels

Defence Support Services Panel

- DSS Team
 - General Queries – dss.panel@defence.gov.au
 - RFQTS – dss.rfqts@defence.gov.au
- Key information
 - SON 3485107
 - Initial term of 5 years (3 extension options:+2 +2 +1)
 - Effective Date – 20 April 2018
 - CAS-SS expiry – 23 April 2018
 - BMS used for all transactions

Defence Support Services Panel

Panel Elements

- Deed
- Service Providers
- Purchasers
- Supporting System
- Requests, Quotes, Evaluation
- Contracts
- Service Delivery
- Payment



Defence Support Services Panel

Deed	Contract
Standing Offer for provision of services	Raised under the Deed
Managed by the DSS Team	Managed by the Commonwealth Contract Representative
Standard Terms and Conditions for all Panellists	Supplementary conditions as required – insurances/disbursements etc
	Exists when an Official Order is provided
Pricing – each Panellist has their own pricing schedule attached to the Deed (Short Term and Long Term)	Contract Price agreed through RFQTS – Official Order process
Travel – per Diem amount	May specify additional disbursements to be reimbursed by the Commonwealth

Defence Support Services Panel

- Claims for Payment
 - Must meet requirements of clause 5.3 and any additional requirements of contract
 - Service Providers do not require copy of the Purchase Order, just a Purchase Order number
- Key Requirements
 - Only enter into contracts to perform services successfully appointed to the Panel for
 - Only respond to RFQTS' issued to Service Provider
 - Use of Commonwealth-held information is for provision of Services under the Deed only

Defence Support Services Panel

- Provider Information for Purchasers
 - Capability Statement
 - Internet Link
 - Company Profile
 - For CASG – talk to Major Service Providers
 - Company Point of Contact Information
- DSS Helpdesk and Queries
 - dss.panel@defence.gov.au

Probity and Related Issues

Simonetta Astolfi
Probity Adviser

Probity and Related Issues

- DSS Panel Probity Framework
- Conflicts of Interest
- Post Separation Defence Employment
- Defence's remedies for Probity breaches
- All Probity queries sent to dss.panel@defence.gov.au

DSS Panel Probity Framework

- Applies to all Service Providers
- Onus is on Service Providers to adhere to the Framework
- Defence will be strict in applying the Framework
- Defence may suspend or terminate Service Providers who are in breach

Conflicts of Interest

- Refer to clause 2.3 of the DSS Panel Deed
- Service Providers **must** identify and notify Defence about Conflicts of Interest
- Three situations to look for:
 - where the Service Provider may be simultaneously providing “above the line” and “below the line” Services;
 - where the Service Provider intends to hire a former Defence employee, and respond to an RFQTS prepared by that employee; and
 - where the Service Provider considers employment/an opportunity with another Panel member relating to an RFQTS/work completed by the Service Provider

Post Separation Defence Employment

- Obligations set out in clause 2.4 of the DSS Panel Deed
- Service Provider has to seek DEPSEC CASG approval in 4 circumstances – see clause 2.4.2
- Prohibition against naming Defence APS/ADF members as Specified Personnel applies
- Defence will continue to **strictly enforce** compliance

Remedies for Breach of Probity Framework

- Remedies are at Defence's discretion, and include:
 - **Dictating a specific process** to remedy the breach;
 - **Investigating suitability** of Service Providers, eg when assessing a Quote;
 - **Declining to issue RFQTSs** to Service Provider;
 - **Suspending Service Providers** from the DSS Panel; and
 - **Terminating the Service Provider's DSS Panel Deed** and any Contracts.

DSS Deed Management

Craig Wyman
Assistant Director Strategic Panels

DSS Deed Management

DSS Deed Manager Responsibilities

- DSS Panel Business Rules
- Assignment and Novation
- Defence Security
- Panel Review and Refresh
- Post Defence Separation Employment
- Disputes and Termination (Clause 9)
- Suspension of Service Provider for Non-Performance

DSS Deed Management

Suspension of Service Provider for Non-Performance

- Clause 9.2 of the Deed
- Linked to Attachment G of the Deed

Post Defence Separation Employment

- not less than 10 working days prior to requiring Deed Manager approval
- the Service Provider shall not nominate as Specified Personnel, seek to employ, or otherwise engage any person who is a Department of Defence APS employee; or a Permanent/Regular ADF Member

DSS Deed Management

Security

- In accordance with the DSM Chapter 2:20 para 20
 - Where the relationship between Defence and a panel member has been formalised through a Deed of Standing Offer; the Panel manager will determine the requirement and **sponsor clearances for personnel employed by panel**
- Clearance requirements for contractors are determined by Defence Contract Managers on the basis of their need to access classified information, networks, assets or secure areas.

DSS Deed Management

Defence Resources

- Submit company profile
- CASG Work - talk to the MSP companies – Jacobs Beca Team , KEY Team, Team Nova & Team Downer
- Centre Defence Industry Capability Collaboration (CDIC) <https://www.defenceindustry.gov.au/>
- Register onto Austender to receive ATMs <https://www.tenders.gov.au/>
- AGSVA: <http://defence.gov.au/AGSVA/corporate-industry-policy.asp>

Business Management System (BMS)

Leigh Travers
Strategic Panels

Business Management System (BMS)

Home Budget Estimation RFQTS Admin ▾ My Account ▾

CAS-SS PANEL

Capability Acquisition and Sustainment - Support Services

(CAS-SS) Panel (SON48590)

Business Management System (BMS) V1.2

My Sections

Supplier Analysis and Engagement

CASG External Legal Engagements (CELE) Panel

- Leigh Travers
- Tina Agnello

CAS-SS Panel

- Craig Wyman
- Darren Porter
- Leigh Travers
- Phillip Hall
- Tina Agnello

Extension of the CAS-SS Panel Arrangement

The current CAS-SS Panel arrangement has been extended to Monday 23rd April 2016, whilst the replacement Defence Support Services (DSS) Panel is established.

Business rules in relation to the length of contracts agreed under the CAS-SS Panel continue to apply, and Cost Manager approval must be sought for any new contracts, or extensions that will have a completion date after 31 November 2015.

To seek Cost Manager approval please email casss.admin@defence.gov.uk with justification for any CAS-SS Panel arrangement required to and past 31 November 2015. Information should include total length of contract, price, vendor and number of personnel and statement of work as a minimum. Each request will be

User Access

Home Budget Estimation RFQTS Admin ▾ My Account ▾

CAS-SS PANEL

Registration Details

Cancel

Save Registration Details

DRN Username	Leigh.Travers		
Title *	MR		
First Name *	Leigh	Last Name *	Travers
Appointment *	Strategic Panels Executive Officer		
Email *	Leigh.Travers@defence.gov.au		
Address Line 1 *	BP25		
Address Line 2	Brindabella Park		
Suburb *	Canberra		
State *	ACT	Postcode *	2600
Telephone *	02 6144	Fax	

Organisation Structure

Home Budget Estimation RFQTS Admin My Account

CAS-SS PANEL

Add/Remove Section/SPO

Section/SPO
CAS-SS Panel
▼ G Capability Acquisition and Sustainment Group (CASG)
▼ D Commercial/General Counsel
▼ B Supplier Analysis and Engagement
S CAS-SS Panel

Remove Section/SPO **Cancel**

Role: Admin

Active:

Last Updated By: DRN\Leigh.Travers Last Updated: 15/03/2018 12:51:45

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Access to RFQTS

Home Budget Estimation RFQTS Admin ▾ My Account ▾

CAS-SS PANEL

RFQTS List

+ Create RFQTS		Reset Filter						
Y	RFQTS	Task Title	Created By	Y	Section/SPO	Y	Status	Quotation Closing...
	<input type="text"/>	<input type="text"/>	<input type="text" value="tr"/>		<input type="text" value="cas-"/>		Select ▾	<input type="text"/>
	17650	Leigh Test	DRN\Leigh.Travers		CAS-SS Panel		Open	21/02/2018
	16036	Wyman's DREAMS Test	DRN\Leigh.Travers		CAS-SS Panel		Draft	19/03/2017
	14566	CAS-SS Panel Test	DRN\Leigh.Travers		CAS-SS Panel		Withdrawn	20/04/2016
	14224	CAS-SS Panel Attachment Test	DRN\Leigh.Travers		CAS-SS Panel		Draft	11/02/2016
	14205	External Agency	DRN\Leigh.Travers		CAS-SS Panel		Draft	06/03/2016
	14155	CAS-SS Panel Test	DRN\Leigh.Travers		CAS-SS Panel		Withdrawn	29/01/2016
	14055	PIVT	DRN\Leigh.Travers		CAS-SS Panel		Withdrawn	24/12/2015
	13930	Test	DRN\Leigh.Travers		CAS-SS Panel		Withdrawn	23/11/2015
	13273	DMOSS Test	DRN\Leigh.Travers		CAS-SS Panel		Draft	30/06/2015
	13097	PIVT 04/06/15	DRN\Leigh.Travers		CAS-SS Panel		Draft	12/06/2015
	13095	PIVT 04/06/15	DRN\Leigh.Travers		CAS-SS Panel		Withdrawn	04/06/2015
	12933	DMOSS TEST 07/05/15	DRN\Leigh.Travers		CAS-SS Panel		Draft	07/05/2015
	12151	PIVT 19/11/2014 #2	DRN\Leigh.Travers		CAS-SS Panel		Draft	
	12141	PIVT 19/11/2014 #2	DRN\Leigh.Travers		CAS-SS Panel		Completed	20/11/2014
	12137	PIVT 19/11/2014	DRN\Leigh.Travers		CAS-SS Panel		Withdrawn	19/11/2014
	12074	External Agency	DRN\Leigh.Travers		CAS-SS Panel		Completed	05/05/2014

RFQTS Creation

Edit RFQTS

Delete RFQTS

Print Draft

Cancel

Save RFQTS

RFQTS Requirements

Quotations Received (0)

Contract Details (0)

10000

REQUEST FOR QUOTATION AND TASKING STATEMENT (RFQTS)

RFQTS Number	10000	RFQTS Status *	Draft <input type="button" value="v"/>
Created By	DRN\Leigh.Travers	Date Created	15/08/2013 11:01:20
Last Updated By	DRN\darren.porter1	Last Updated	13/01/2016 14:56:11
Submitted By User	Unknown	Date Submitted	

PROJECT REQUESTING SERVICES

Is Procurement Policy Agreed To *	<input checked="" type="checkbox"/> I acknowledge and agree to comply with the DPPM , DMI(FIN) 01-0-025 , CAS-SS Panel Business Rules , and the CAS-SS Panel Deed throughout the CAS-SS Panel process.		
Business Area Requesting Services *	Test		
Task Title *	Test		

Skill Sets & Location

SKILL SETS

Is WSP Task A WSP Service Provider has the capacity to provide and coordinate the services of a large number of personnel and Skill Sets from under one roof. **NOTE:** If you select the WSP checkbox, your choice of contractors will be limited to only the WSP Service Providers currently accredited to the Panel.

Is Single Source Procurement Under most circumstances, Single Source Procurement is not a preferred procurement method as it limits competition. Approval to Single Source must be sought in accordance with the CAS-SS Panel Single Sourcing Business Rules.

Skill Sets *
(Max 6 Skill Sets)

+ Add Skill Set

	Skill Set Name	Skill Set Level Na...	Skill Set Discipline Name
	Escrow Services	L3 - Experienced...	Business Support

Go to page: Show rows: 1-1 of 1 ◀ ▶

Location State * ▼

Location Description *

Service Providers * Select Service Providers

REQUIREMENTS

Selecting Service Providers

The screenshot displays the 'CAS-SS PANEL' interface. A modal dialog titled 'Select Service Provider' is open, showing a list of four service providers, each with an unchecked checkbox and a 'View Profile' link:

- Service Provider Name 3 - [View Profile](#)
- Service Provider Name 1 - [View Profile](#)
- Service Provider Name 2 - [View Profile](#)
- Service Provider Name 4 - [View Profile](#)

At the bottom right of the dialog are two buttons: 'Save Service Provider' (green) and 'Cancel' (orange).

The background interface includes a navigation bar with 'Home', 'Budget Estimation', 'RFQTS', 'Admin', and 'My Account'. Below this is a table with the following structure:

Location State *	Location Description *	Service Providers *
ACT	ALL ACT	Select Service Providers

At the bottom of the page, there is a red banner labeled 'REQUIREMENTS'.

RFQTS Requirements

REQUIREMENTS

The following text fields support formatted text such as indentation, bullets and tables which can be copied from other products and pasted into this document. Please ensure that all text is formatted to Arial 10 before being pasted into this RFQTS. Copying and pasting of pictures and objects is not supported.

Scope Of Task *

File Edit Insert View Format Table

A A Undo Redo Formats B I Bulleted List Numbered List Link

Note to Drafters: This field should contain an introduction (consisting of a summary of the requirement and background to the requirement) followed by statement(s) identifying exactly WHAT the Commonwealth expects to receive in the provision of the services under the Contract.

A good rule of thumb for drafters to ensure that the Scope of Task statement(s) meets the Commonwealth's needs is to:

- Know exactly what the Commonwealth wants out of the Contract,
- Make sure you create OBLIGATIONS on the Contractor,
- Detail those OBLIGATIONS, and
- Seek assistance from contracting specialists to ensure that you have done the above in a manner which will give the Commonwealth best value for money.

div

Deliverables *

File Edit Insert View Format Table

A A Undo Redo Formats B I Bulleted List Numbered List Link

Note to Drafters: A deliverable is the actual measurable item or services that the Commonwealth expects the Contractor

RFQTS Document

INDICATIVE REQUEST FOR QUOTATION AND TASKING STATEMENT AND QUOTATION FORM

RFQTS Request for Quotation and Tasking Statement Defence Support Services (DSS) Standing Offer Deed		
The Commonwealth requests a quotation for the following Services. The terms and conditions of any resultant Contract shall be those of the DSS Standing Offer Deed (the Deed)		
RFQTS Number:	##### (BMS Generated)	
Department:	Department Name	
Group:	Group Name	
Directorate:	Directorate Name	
Project/Section Name:	Project or Section Name	
Task Title:	Task Title Name	
Price Basis:	Fixed Price / Level of Effort (labour rates)	
Commencement date for Task:	Day/Month/Year	
Completion date required for Task:	Day/Month/Year	
Duration of Contract (Calendar Days):	### (Calculated)	
Closing Date for Quotation:	Day/Month/Year	
Skill Set(s)	Skill Level(s)	Service Category(s)

Quotation Template

QUOTATION	
Under Defence Support Services (DSS) Standing Offer Deed	
The Service Provider submits this Quotation in accordance with the Deed and in response to the Commonwealth Request for Quotation and Tasking Statement.	
RFQTS No.: #####	
Task Title: <i>Title of the task</i>	
Service Provider Name: <i>Name of Service Provider</i>	
Service Provider ABN: <i>ABN of Service Provider</i>	
How many full time employees (or equivalent) does the Service Provider have? <input type="radio"/> 4 or less <input type="radio"/> 5 to 19 <input type="radio"/> 20 to 99 <input type="radio"/> 100 to 199 <input type="radio"/> 200 or more	

SKILL SETS AND LEVELS		DAILY RATE	
Skill Set (list)	Skill Level	Short Term	Long Term
<i>Skill Set Name (Populated by the BMS)</i>	<i>Skill Level (Populated by the BMS)</i>	\$1000.00	\$850.00
		[Field]	[Field]
		[Field]	[Field]

Submitting a Response

From: Leigh Travers [<mailto:leigh.travers@defence.gov.au>]
Sent: Wednesday, 28 February 2018 10:45 PM
To: Service Provider <serviceprovider@serviceprovider.com.au>
Subject: DSS Panel - Request for Quotation 99999 [SEC=UNCLASSIFIED]

Please find attached a Request for Quote and Tasking Statement (RFQTS.doc) from the Defence Support Services (DSS) Panel.

Please respond to the RFQTS by completing the attached Quotation template (Quotation.doc). Your response to each section will be processed automatically by the DSS Panel Business Management System (BMS). Any additional information (for example, CV's, etc) must be included as separate documents. Please ensure that you adhere to the following guidelines for the submission of your Quotation document. This will ensure that your quotation is received successfully:

1. Include the RFQTS Number in the subject line of the quotation email to support simpler issue management
2. Respond to the RFQTS by completing the shaded fields in the quotation document. Do not alter the quotation.doc in any other way. Another quotation template from a different RFQTS **must not** be used to respond to this RFQTS. The Quotation must be completed in Microsoft Word 97 or later. The Quotation must not include rich or compound document content including images, diagrams or tables.

Do not zip the quotation.doc as it will not be processed.

3. Save the Quotation document as 'Quotation.doc'. Attach it to an email, addressed:

TO: dss.rfqts@defence.gov.au

CC: **the quotation documents must be CC'd to the email address of the Defence Representative provided in the RFQTS** (Please note that this contact person may be different from the one who sent you the email).

Submitting a Response

- Subject to Include RFQTS Number
- Saved as 97-2003 MS Word Compatible
- Quotation Named: example_***quotation***.doc
- Do not zip
- Email to: dss.rfqts@defence.gov.au
- CC to: The Commonwealth Representative
- Attach Supporting Documentation
- Receipt Acknowledgement Provided

Quotations Received

Edit RFQTS

Withdraw RFQTS

Notify Service Providers

Cancel

Save RFQTS

RFQTS Requirements

Quotations Received (4)

Contract Details (1)

14055

<input type="button" value="Reset Filter"/>				
	Quotation	Service Provider	Date Received	Compliance Stat...
	<input type="text"/>	<input type="text"/>	<input type="text"/> <input type="button" value="Calendar"/>	Select Filter ▾
	43999	zTEST External Email UAT 3.2	16/12/2015 15:58:40	Passed
	52993	zTEST External Email UAT 3.2	14/03/2018 14:50:49	Review
	52992	zTEST External Email UAT 3.2	14/03/2018 14:51:17	Failed
	52991	zTEST External Email UAT 3.2	14/03/2018 14:51:31	No-Bid

Go to page: Show rows: 1-4 of 4

Cancel

Evaluation

Home Budget Estimation RFQTS Admin My Account CAS-SS PANEL

View Quotation

Quotation Number	43999	RFQTS Number	14055								
Service Provider	zTEST External Email UAT 3.2										
Task Title	PIVT										
Skill Sets Offered	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #800000; color: white;"> <th style="width: 30%;">Skill Set</th> <th style="width: 20%;">Skill Level</th> <th style="width: 20%;">Daily Rate (\$) GST Inc</th> <th style="width: 30%;">Compliance Status</th> </tr> </thead> <tbody> <tr> <td>Aerospace Systems</td> <td>L1 - Practitioner</td> <td>\$900.00</td> <td style="background-color: #008000; color: white; text-align: center;">Passed</td> </tr> </tbody> </table>			Skill Set	Skill Level	Daily Rate (\$) GST Inc	Compliance Status	Aerospace Systems	L1 - Practitioner	\$900.00	Passed
Skill Set	Skill Level	Daily Rate (\$) GST Inc	Compliance Status								
Aerospace Systems	L1 - Practitioner	\$900.00	Passed								
Total Price	\$1,000.00										
Quotation Documents	Quotation00418.doc RFQTS.doc										
Date Received	16/12/2015 15:58:40										

Cancel

© 20

Contract Details

Edit RFQTS

Cancel

Save RFQTS

RFQTS Requirements

Quotations Received (4)

Contract Details (1)

14055

[Reset Filter](#)

	Quotation	Service Provider	Value of Contract	Purchase Order	View Official Order
	<input type="text"/>	<input type="text"/>	<input type="text"/> ▾	<input type="text"/>	
	43999	zTEST External Email UAT 3.2	10	1234567890	View Official Ord...

Go to page: Show rows: 1-1 of 1

Total Value of Contract: \$10.00

Total Duration of Contract (Calendar Days): 5

Cancel

Defence Support Services (DSS) Panel

Darren Porter
Strategic Panels

DSS Panel Helpdesk

- Main DSS Point of Contact
- CAS-SS Contracts
- Compliance Checking and Audit
- Quotation Closing Time
- Extensions to Contracts
- Queries Related to RFQTS
- Facilitate Other Agency RFQTS
- Manage BMS User Accounts and Queries
- Amend Company Details
- Security forms/process
- Building entry passes

DSS Panel Contacts

Contact Details

- Helpdesk: dss.panel@defence.gov.au
- Responses: dss.rfqts@defence.gov.au

Major Service Providers

AIRCDRE Adam Brown
MSP PMO Lead

MSP.Administration@defence.gov.au

MSP Arrangement

Defence streamlines service provider arrangements

5 February 2018

Minister for Defence Industry, the Hon Christopher Pyne MP, today announced Defence had entered into Major Service Provider (MSP) agreements with four Australian industry led teams to more effectively engage with industry.

Minister Pyne said the MSP agreements represent a fundamental change to how Defence's Capability, Acquisition and Sustainment Group (CASG) service providers will work together to acquire and sustain capability for the Australian Defence Force (ADF). The Major Service Providers will support CASG in tasks like workforce planning and management, industry and supply chain management, and longer term partnerships to better deliver capability.

"The agreement actively encourages healthy competition in the market, including fostering a viable and vibrant small-to-medium enterprise (SME) sector for 'above the line' subject matter expertise," Minister Pyne said.

"Not only does this arrangement recognise industry's importance as a fundamental input to capability, it will also deliver better value for money to the Commonwealth."

Minister Pyne said this has been achieved through an interactive and competitive dialogue process with industry, including with the four successful MSP teams led by Jacobs Australia, Nova Systems Australia, Kellogg Brown & Root (KBR), and Downer EDI Engineering Power.

"The MSP agreement will also ensure an enhanced and sustainable capability exists within both Defence and industry to support current and future Commonwealth work requirements," Minister Pyne said.

"All the MSPs provided a competitive price for the delivery of services and are committed to working with, growing, and developing the Australian Defence industry sector."

By mid-2018 a further tranche of service provider arrangements will be delivered. The new Defence Services Support panel will make available the expertise of over 350 SMEs to support Defence in delivering capability.

Further details on the four MSPs involved in the agreement, which comes into effect on 1 February 2018, can be found online at: <http://www.defence.gov.au/casg/DoingBusiness/Industry/Industryprograms/MSP>



The Hon Christopher Pyne MP
Minister for Defence Industry

MSP Services

Integrated Work Partner

- Longer-term, larger and more complex Integrated Work Packages (IWPs)

Capability Partner

- providing an agreed annual level of effort

Strategic Partner

- MSP management and governance
- industry and supply chain development and management

Available to CASG only

Four MSPs

Jacobs Beca Team

- Jacobs and Beca
 - (email: mspadministration.ja@jacobs.com)

Team Nova

- Nova, QinetiQ and PwC
 - (email: industryengagement@novasystems.com)

KEY Team

- KBRwyle and EY
 - (email: KEY_MSP@KBR.COM)

Team Downer

- Downer EDI, AGIS, DXC, Systra Scott Lister, Envista, Providence
 - (email: TeamDownerMSP@downergroup.com)

Break

Panel Question & Answer Session

Thankyou